



Protect 2014

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Correlating efficiently

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Agenda

- Introduction
- Filters
- Real time correlation
- Reporting
- Trends to rescue
- Q & A



Introduction



Correlating efficiently: Goals

- Understand performance impact of the content you author
- Choose between different ways to solve a problem based on efficiency
- If you must write costly (performance wise) content, how can you mitigate impact on the system
- How to troubleshoot content related performance problems



Rare resources

Memory consumption

- Lot of memory—where did it all go?

CPU consumption

- Where are all the CPU cycles being spent?

Database hits

- Who is making Oracle do so much work?



Filters



Filtering efficiently

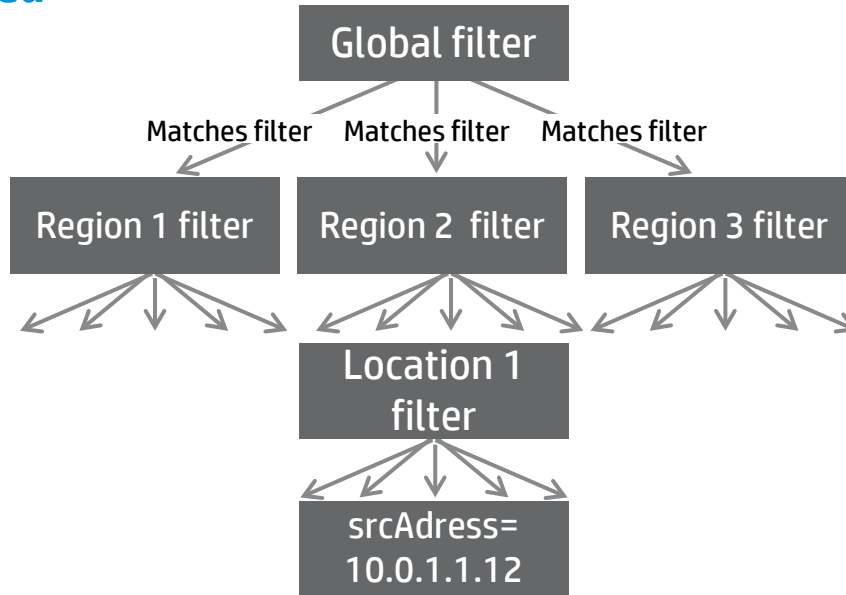
Filters: a double-edged sword

- Hit the database when used in reports/channels
- Consume CPU cycles when used in
 - Rules
 - Threat prioritization
 - Data monitors
- Minimal memory consumption



Inefficient filter tree

A global filter that restricts the view to events from interesting sources
Hierarchically organized



A more efficient alternative

- Build an active list containing all the IP addresses
- Filter is simply an inActiveList condition
- Advantages
 - Faster evaluation
 - Easier to debug
- Disadvantage
 - Can't use it in channels anymore **but** can use it in Query viewers
- Another alternative: Asset Modeling



Filter debugging

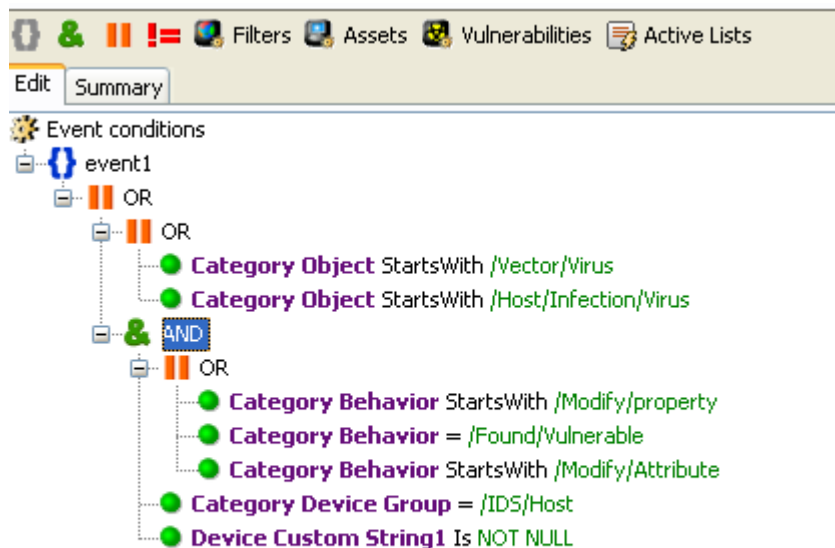
Debug which filter condition is not satisfied by the event

Example:

A filter is being used in a rule, an expected event should trigger the rule

Problem:

Rule did not get triggered by the expected event

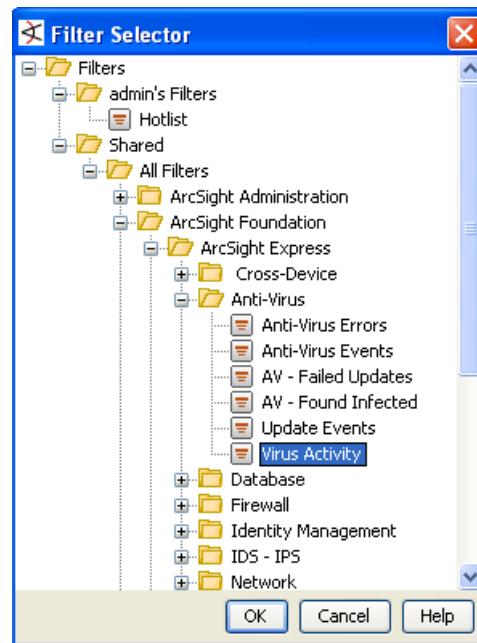


Filter debugging

Solution: Debug which filter conditions did not match the event

Name	Category Object	Category Behavior	Category Device Group	Device Custom String1
Top value count data monit...	/Host/Application	/Execute/Response	/Security Information M...	Unknown
Top value count data monit...	/Host/Application	/Execute/Response	/Security Information M...	Virus Activity
Virus Activity	/Vector/Virus	/Modify/property	/IDS/Host/Antivirus	suspicious activity
Virus Activity	/Vector/Virus	/Mo		suspicious activity
Virus Activity	/Vector/Virus	/Mo		suspicious activity
Top value count data monit...	/Host/Application	/Ex		source/Update
Top value count data monit...	/Host/Application	/Ex		source/Add
Top value count data monit...	/Host/Application	/Ex		source/Add
Filter updated	/Host/Application	/Mo		
Top value count data monit...	/Host/Application	/Ex		ager Internal Age...

A context menu is overlaid on the table, with the 'Debug Filter ...' option highlighted in orange. Other menu items include 'Show Event Details', 'Correlation Options', 'Investigate', and 'Active List'.



Filter debugging

The selected event will not pass this filter.

Event conditions

- event1
 - AND
 - OR
 - Category Object StartsWith /Vector/Virus
 - Category Object StartsWith /Host/Infection/Virus
 - AND
 - OR
 - Category Behavior StartsWith /Modify/property
 - Category Behavior = /Found/Vulnerable
 - Category Behavior StartsWith /Modify/Attribute
 - Category Device Group = /IDS/Host
 - Device Custom String1 Is NOT NULL

The condition **Category Device Group = /IDS/Host** is circled in red, indicating it is the failing condition.

Fix the filter condition that is failing
Debug filter with the same event

The selected event will pass this filter.

Event conditions

- event1
 - AND
 - OR
 - Category Object StartsWith /Vector/Virus
 - Category Object StartsWith /Host/Infection/Virus
 - AND
 - OR
 - Category Behavior StartsWith /Modify/property
 - Category Behavior = /Found/Vulnerable
 - Category Behavior StartsWith /Modify/Attribute
 - Category Device Group = /IDS/Host/Antivirus
 - Device Custom String1 Is NOT NULL

The condition **Category Device Group = /IDS/Host/Antivirus** is now successful.

Rule should fire with this event now



Rules



Writing slim 'n fast rules

- Slim rules—don't consume a lot of memory
- Things to watch out for
 - Partial matches
 - Selectivity of aliases
 - Time window of the rule
 - Grouping



Join rule: An example



Partial matches

- Partial matches are events that match one of the aliases of a join rule
- These events will be held up in memory waiting for events matching other aliases
- Time window determines how long they will be held in memory



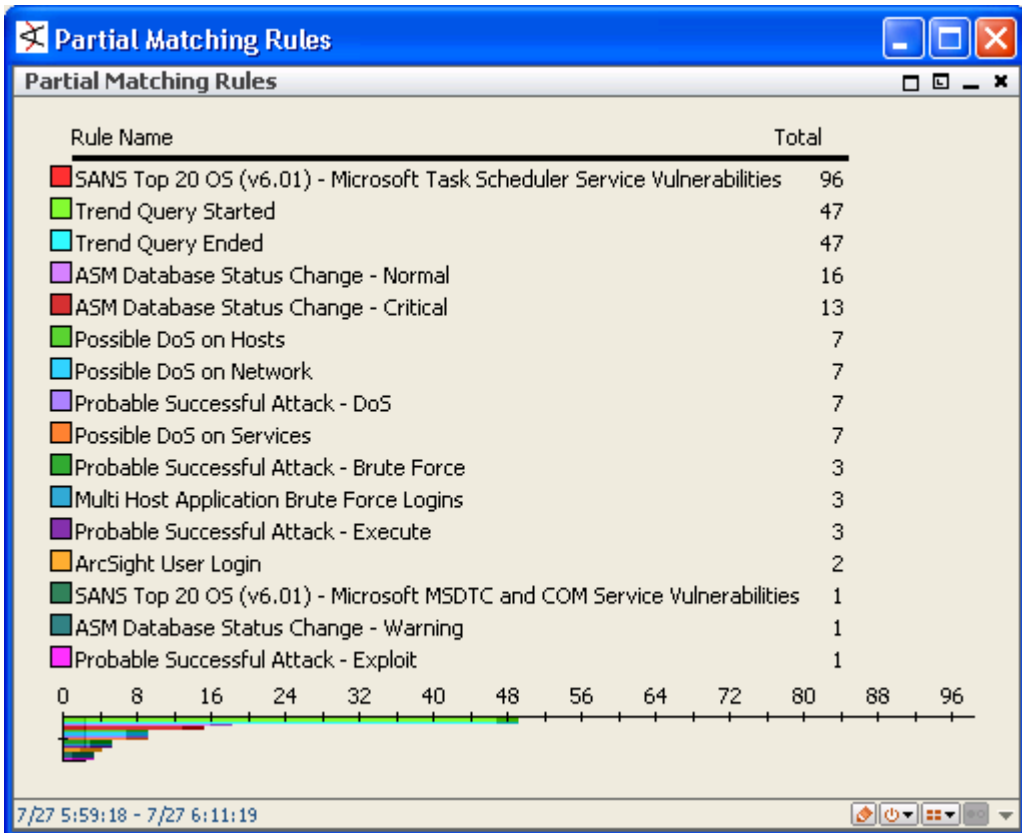
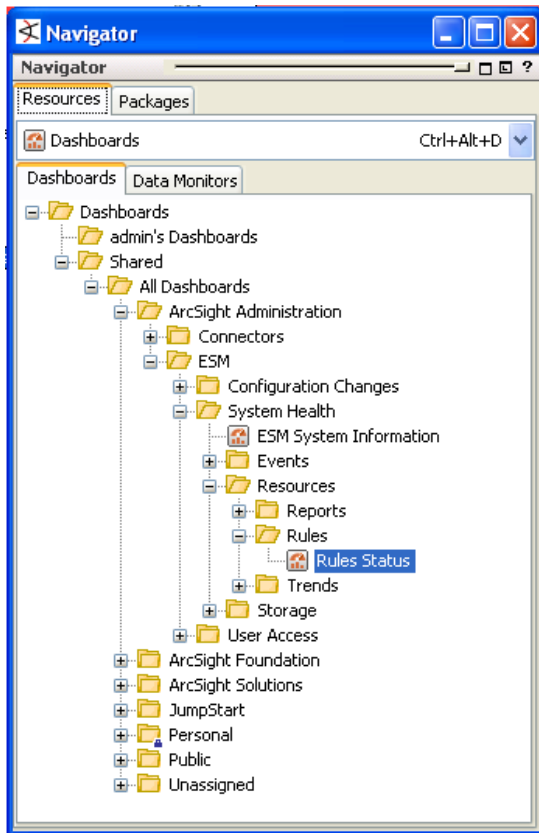
Making peace with join rules

Make sure that...

- Individual aliases don't match a lot of events
- Time window is small, typically a few minutes
- Number of aliases are the absolute minimum needed for the use case
- Use Consume After Match Option on each alias whenever possible
 - Use the event only once to fire a rule
 - The event does not have to stay in Rules Engine for the whole time window after it produces a match
 - Use this option to reduce the number of correlation events

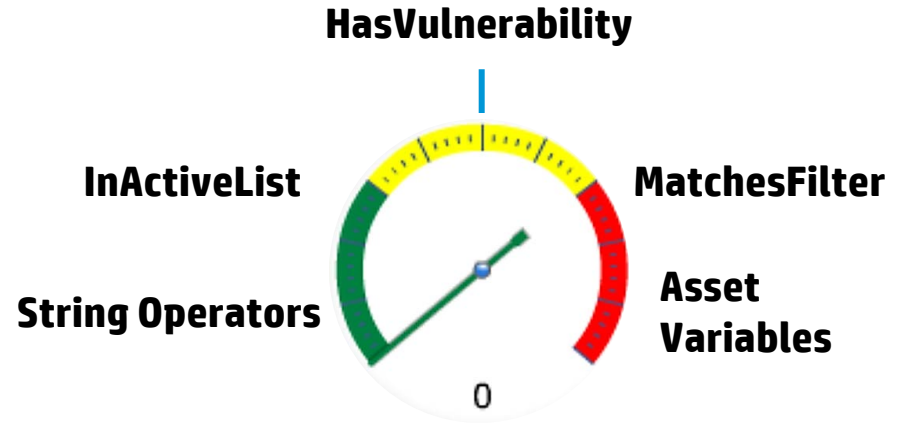


Looking for partial matches



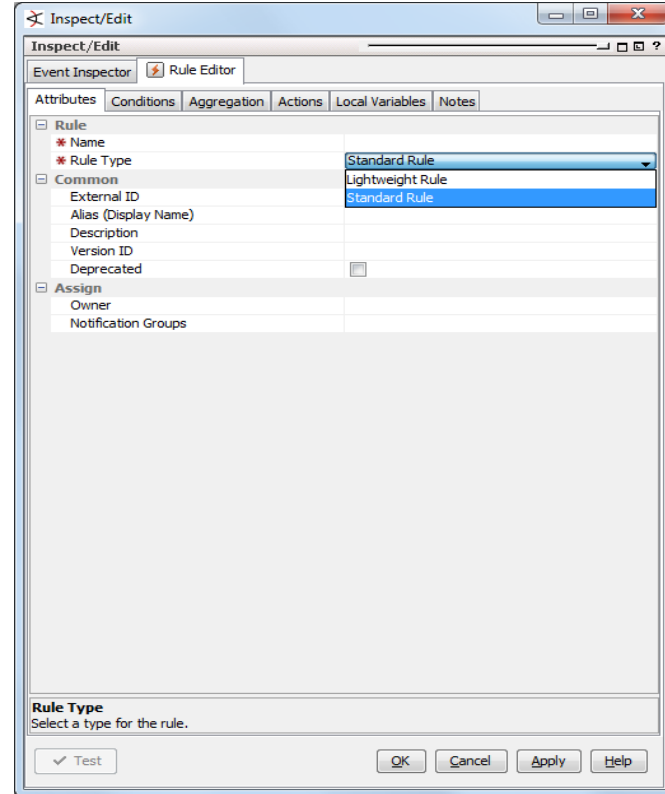
All operators are not created equal

- Case sensitive string operations are faster than the case insensitive ones
- Some of the costly operators
 - InActiveList—still far better than a join rule with a long time window
 - HasVulnerability—to check if an asset has a particular vulnerability
 - MatchesFilter—can be expensive depending on the filter
 - Conditions on asset based variables
- Multiple conditions in AND/OR put the most costly operator at the end
- Use Global Variables if needed by multiple rules



Lightweight rules

- New option while creating rules
- Enables a small set of features for faster and simpler rule processing
- Does not generate correlation or audit events (although failures are logged)



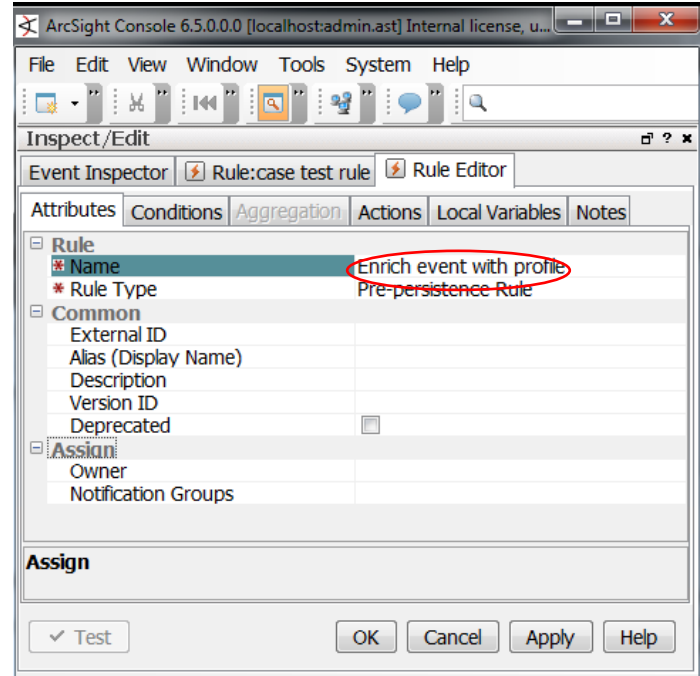
Lightweight rules - when to use

- Use when the rule is used for maintaining data in Active Lists and Session Lists
- Example
 - A rule that maintains the DHCP or VPN Session List by starting and terminating sessions on receiving corresponding events
 - A rule that maintains sum total of transaction amount per user per day in an Active List

Pre-persistence rules (ESM 5.5)

Designed for event enrichment

- No correlation/audit event, aggregation
- Only action is SetEventField
- SetEventField actions processed prior to event persistence
- Enriched field values available to rules that are evaluated post-persistence



Pre-persistence rules - when to use

- Use when some calculated information needs to be persisted in events for later use in Reports, Channels etc.
- Example
 - A rule that identifies user based upon information from multiple sources (E.g. DHCP, VPN, Static IP assignments etc.)
 - The user information can be persisted for use in reports later (and avoid costly conditional joins in queries)

Data monitors



Resource utilization

- Main resource concerns are CPU and memory
- Non-event data monitors generally just gather and display content... not very heavy
- Event-based data monitors can be heavy
 - Time buckets
 - Number of groups
- Time buckets and number of groups are directly related to the memory consumption

From light to heavy

Last state	$\#groups$
Event graph	$\#groups + \text{node graph}$
Reconciliation	$\#groups * 2$
Moving average, statistics, top value	$\#groups * \#buckets$



What's a time bucket?

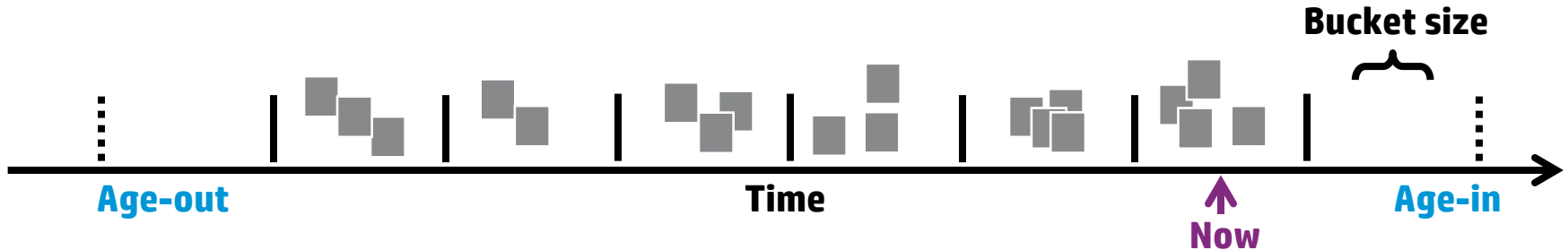
Time buckets group events by time

Time buckets are used for aging out the data

Example: Bucket size = 300 (in seconds)

of buckets = 12

This means: (12 time buckets) * (5 minutes/bucket) = 1 hour of data



Choosing time buckets

- Hard to estimate
- Tip: find out the time range for the data in which you are interested
- Choose bucket size to get enough data to be statistically significant

Example:

Calculating moving average over the last 1 hour

~~3600 time buckets~~

~~Bucket size = 1 second
#of buckets = 3600~~

12 time buckets

Bucket size = 300 seconds
#of buckets = 12

~~1 time bucket~~

~~Bucket size = 3600 seconds
#of buckets = 1~~



Group by

Number of groups adds to memory consumption

- Efficient grouping: event name, (address + port)
- Inefficient grouping: event ID, time, bytes in



Data monitor memory usage

CapsManager

- <https://hostname:8443/arcSight/web/manage.jsp>
- Click on CapsManager and scroll way down to Arcsight:service=CapsManager, id=Datamonitor Caps Manager

Consumer Name	Priority	Delta (KB)	Estimated Usage (KB)	UsageInfo	Past 4 Usages (KB)
EventGraph: ArcSight Events Live	3	0	2040	2000 events	2040, 2040, 2040, 2040
LastNEvent: Worm Activity Status	3	0	31	30 events	31, 31, 31, 31
BucketizedTopValueCountsEvent: Top Agents	3	0	16	54 counts, fields [Agent Name, Agent ID]	16, 16, 16, 16
LastNEvent: Last Failed Logins	3	0	15	15 events	15, 15, 15, 15
LastNEvent: Last Attacks	3	0	15	15 events	15, 15, 15, 15
LastNEvent: Password Change	3	0	15	15 events	15, 15, 15, 15
LastNEvent: Recent Events	3	0	15	15 events	15, 15, 15, 15
LastNEvent: Recent Fired Rules	3	0	15	15 events	15, 15, 15, 15
MovingAverageEvent: ASM Load Overview - Last 24 hours	3	0	12	23 cells, 24 samples/cell, aggregate fields [Device Event Category]	12, 12, 12, 12
Asset Group Count: Business Impact by Role - Successful Attacks	3	0	11	27 device groups	11, 11, 11, 11
Rest (144 more)	-	0	463	-	463, 463, 463, 463
Total	-	0	2648	-	2648, 2648, 2648, 2648



Always remember

- Choose the right type of data monitor
- Filter
 - Restrict events as much as possible
 - Data monitors process each event passed by the filter
- Have only those data monitors enabled that you need for better performance
- A single poorly configured data monitor can degrade manager performance
- Restrict who can edit data monitors
 - Use data monitor deploy permission



Reports



Reports

- Query on indexed columns (Oracle)
- Query on small time ranges
 - Querying on long time ranges for a value that's not indexed is going to be sloooooooooooooooooow
- Partial list of indexed columns
 - End time
 - Manager receipt time
 - Source/destination address, port
 - Event type
 - Originator
 - Customer
 - Type/priority/generator
- All columns are indexed on CORRE



Which fields are indexed?

The screenshot displays the ArcSight user interface. On the left, the 'Navigator' pane shows a tree view of 'Field Sets'. Under 'All Field Sets', the 'Field Set Based On ARC_E_ET Index' is selected. The main 'Inspect/Edit' pane shows the 'Fields' tab for this field set. It lists 'Fields to Show' and 'Available Fields'. The 'Available Fields' list includes various event fields, many of which are checked, indicating they are indexed.

Fields to Show:

- Event Annotation Stage
- Device Address
- Customer URI
- Device Zone External ID
- Event Annotation Stage Resource
- Agent Translated Zone Name
- Agent Asset Resource
- Device Zone Name
- Device Process Name
- Device External ID
- Device Asset ID
- Agent Nt Domain
- Generator External ID
- Agent Time Zone Offset

Available Fields:

Choose Fields From: Event Base

All Event Fields:

- Aggregated Event Count
- Application Protocol
- Bytes In
- Bytes Out
- Correlated Event Count
- Crypto Signature
- Customer
- Customer External ID
- Customer ID
- Customer Name
- Customer Resource
- Customer URI
- End Time
- Event ID
- External ID
- Generator
- Generator External ID
- Generator ID



Performance tips and tricks

- Query on the ID field instead URI
 - URI is derived from ID in almost all cases
- Watch out for variables
 - Asset-based variables are heavier than time-based variables
- Keep string comparisons case sensitive
 - Indexes are useless for case insensitive string operation
- Query on end time instead of manager receipt time
 - Events are partitioned by end time, hence Oracle would know exactly which partition to scan



Reporting on report performance

- Audit events are generated whenever a report is run
- You can
 - Find out the longest running reports
 - How many reports are being run per day
 - Notify when a report run takes longer than say 30 minutes



Trend reports



Trend reports

- Similar to scheduled queries
- Results of queries stored in database for further reporting and querying
- Results can be persisted for much longer than the events
 - Especially useful if the result of a query is much smaller than the events processed by the query
- Much of the data and table management is done by the system



Trend report: Example

- Goal: print a set of 20 reports at the end of every month
- Example report
 - Daily counts of events blocked by firewall in last month
- Problem
 - Report takes few hours
 - Enormous amount of data to be scanned for each report
 - Re-running the report adds another few hours



Trend report: Example

- All the reports can be evaluated incrementally using trends
- Monthly query can be broken in several smaller daily queries (daily trend)
- The data will be stored in a trend table on daily basis
 - Daily counts of events blocked by firewall in last day
- At the end of the month, the report can run on this daily trend



Event annotation performance enhancement

Problem: Slow queries when large volume of event annotation data – MySQL

Turn on `event.annotation.optimization.enabled` to true, if false

- Default value is true

Dynamic optimization using temporary table

Approximately 12X-18X improvement from ESM 6.0c



MySQL sorting performance enhancement

Problem: Excessive temporary file space used when sorting event data – MySQL

Use only the portion of event field that is required

- Use global/local variable and ArcSight SUBSTRING on Event field



Summary

There are many technical ways to achieve the same business goal

Every piece of content you write has a performance impact—make an educated choice



Questions?



Please give me your feedback

Session TB3012 Speaker Rob Block

Please fill out a survey.

Hand it to the door monitor on your way out.

Thank you for providing your feedback, which helps us enhance content for future events.



Thank you





Make it matter.