Terms and Conditions

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Terms and Conditions for Partners

Registration fee for Partners
The registration fee for this event is 2.550 € (excl. VAT) per delegate and includes 4 nights' accommodation (Monday – Friday), the attendance at main conference (Tuesday – Friday) and all meals as specified in the event program.

Event registration for “Partner Package” includes
- Accommodation (4 nights: Check-in Monday, Check-out Friday) – extras to be settled individually
- Attendance at main conference, sessions and public areas including Exhibition Area
- New Technology Room and Presales Suite
- Receptions on Tuesday and Thursday
- Lunch and breaks during conference days
- Opportunity to take exams at the on-site HPE Testing Center
- Conference and course material

Please be aware that the HPE TSS registration team will be out of the office from December 21st 2019 until January 2nd 2020. All your requests will be processed thereafter.

VAT and City Tax are subject to change and will be charged at the prevailing rate when payment is due. Hewlett Packard Enterprise and its associated agencies cannot be held responsible for any changes to VAT rate or City Tax.

Payment – Registrations
During the registration process your credit card details need to be submitted to secure your registration. You will receive a registration confirmation from HPE by e-mail stating the dates of your registration.
Invoices
You will receive your invoice from ellis EVENTS GmbH stating all registration details and the amount which will be charged from your credit card provided upon registration.

MDF Guidance
- 100% of Accommodation package (800 EUR) and
- 66% of Partner package training fee (1150 EUR) are eligible for MDF.
- Total amount to claim = 1950 EUR

Travel costs to HPE TSS are eligible for MDF and in addition to the amount of 1950 EUR – no general guidance, up to country to decide. Please follow standard planning process for travel costs.

Please consider: you need to attend 15 hours of sessions in order to be eligible to claim MDF post-event. Please make sure your badge is scanned onsite for session attendance.

Important: If you attend a 3-day (Sunday to Tuesday) HPE Tech Pro University course prior to joining HPE TSS on Wednesday to Friday, you need to attend 10 hours of sessions in order to be eligible to claim MDF post-event.

Additional Hotel Nights
In the event that you need to book additional nights (4 are included in the package, Monday to Friday), you will be asked to provide a credit card number as guarantee.

The additional nights and extra services (phone calls, minibar and other services) must be paid directly to the hotel when checking out.

In the event of a cancellation of additional hotel room nights after 20 December 2019 Hewlett Packard Enterprise reserves the right to forward your credit card details provided during registration to the hotel. The hotel will charge for any cancellation or no-show fees that might apply and will send you an invoice according to the details you submitted during registration.

Cancellations – Individual Registrations

Event Cancellation Policy
In the event you need to cancel your attendance, the following cancellations terms apply.

- Prior to 14 January 2020 – No cancellation fee payable
- Between 15 January 2020 and 22 February 2020 – 50% cancellation fee payable
- Between 23 February 2020 and the start of the event 9 March 2020 – 100% cancellation fee payable

All cancellations should be submitted in writing to Paris2020@hpe-tss.com.

Hotel Extra-Nights Cancellation Policy
In the event you need to make any changes to the extra-nights you have booked, ellis EVENTS GmbH will endeavor to resell the room nights you might need to hand back. However, this cannot be guaranteed and the cancellation policy will apply.

- Prior to 20 December 2019 – No hotel cancellation fee payable
- Between 21 December 2019 and 10 January 2020 – 50% hotel cancellation fee payable
- Between 11 January 2020 and the start of the event 9 March 2020 – 100% hotel cancellation fee payable

Any extra-night hotel cancellation should be submitted in writing to Paris2020@hpe-tss.com.
Privacy and Data Protection

In order to register you for the event and communicate information that are relevant for your attendance at the event, HPE needs to collect your personal data such as name and e-mail address. If you request an invitation letter for VISA request, HPE needs to collect your other personal data such as date of birth, gender, passport number, and citizenship. HPE will use collected personal data only for the purposes related to your attendance at the event. For further information about HPE’s privacy practices, please visit HPE Privacy Statement.

Photography, Film and Recording Policy

By registering for HPETSS 2020, and for other good and valuable consideration, you agree to Hewlett Packard Enterprise Company’s (“HPE’s”) Photography, Film, and Recording Policy set forth below:

HPE TSS 2020 is held in a public space. Therefore, we do not prohibit participants, exhibitors, sponsors, news organizations, and others from photographing, filming, or recording general event activities for non-commercial purposes. However, no photographing, filming, or recording is permitted of sessions and demos that are covered by a Confidential Disclosure Agreement. In addition, photographing, filming, and recording for commercial purposes is strictly prohibited without HPE’s prior written authorization. Anyone found to violate this policy may have his or her equipment confiscated and photographs, films, and recordings destroyed.

You hereby authorize HPE to photograph, film, and record you and to use the resulting photographs, films, and recordings, and your picture and likeness, together with any other material, in any manner or media whatsoever (whether now known or hereafter devised) anywhere in the world in perpetuity for the purposes of advertising or trade in promoting and publicizing HPE and its products and services. You agree that you shall have no right of approval, no claim to compensation, and no claim arising out of any use, alteration, use in a fictionalized context, or use in any composite form of your picture or likeness. You agree that HPE shall be under no obligation to exploit any of the rights granted herein. You also agree that you waive any right that you may have to enjoin or otherwise prevent the exploitation of the rights granted herein. You represent and warrant that you have the full right to grant the rights granted herein.

Force Majeure

The parties’ performance under this agreement is subject to act of god, war, government regulation, homeland security red alert issued 45 days or less from start of program, infectious disease, epidemic or other serious public health issue that results in a travel advisory or warning 45 days or less from the accommodation start date, terrorism, disaster, strikes, civil disorder, curtailment or significant interruption of transportation facilities that affects 20% or more of the event’s attendance, or any other emergency of a comparable nature beyond the parties’ control, making it inadvisable, impossible, illegal or which materially affects a party’s ability to perform its obligations under this Agreement (hereinafter referred to as a “Force Majeure event”). Neither party will be deemed in default of this Agreement to the extent that performance of the subject party’s obligation is delayed or prevented by reason of a Force Majeure event, provided that the affected party shall give the other party written notice of the Force Majeure event promptly and, in any event, within fifteen (15) days of discovery of such Force Majeure event.

Limitation of Liability

For violation of obligations and tort, HPE and its vicarious agents are liable without limitation in case of willful conduct and gross negligence. As far as the violation on the part of HPE and its vicarious agent is not considered as willful or gross negligent the liability under this agreement is limited to a maximum amount of 100,000.-- €. Any further liability is excluded, in particular such for consequential damages and loss of profit or data. This limitation does not refer to damages due to unauthorized use of intellectual property, life threatening, bodily injury or adverse health effects and claims under the Product Liability Act.