



# Terms and Conditions

## **Supplier Name**

WRG Creative Communication Ltd

## **Terms and Conditions for Customers**

### **Registration fee for Customers**

The registration fee for this event is **2.245 €** (excl. VAT) per delegate and includes 4 nights' accommodation (Monday – Friday), the attendance at the main conference (20-23 March 2018) and all meals as specified in the event program.

### **Event registration for “Customer Package” includes**

- Accommodation (4 nights: Check-in Monday, Check-out Friday) – extras to be settled individually
- Attendance at main conference, sessions and public areas including Sponsor Area, New Technology Room
- Social events on Tuesday and Thursday
- Lunches and breaks during conference days
- Conference and course material

### **Payment - Registrations**

During the registration process your credit card details need to be submitted to secure your registration. You will receive a registration confirmation from HPE by e-mail stating the dates of your registration. You will also receive your invoice from WRG Creative Communication Ltd stating all registration details and the amount which will be charged 6 weeks prior to the event from your credit card provided upon registration.

### **Invoices - Registrations**

All invoices will be issued in Euros by WRG Creative Communication Ltd

### **Additional Hotel Nights**

In the event that you need to book additional nights (4 are included in the package, Monday to Friday), you will be asked to provide a credit card number as guarantee.

The additional nights and extra services (phone calls, minibar and other services) must be paid directly to the hotel when checking out.



## **Cancellations – Individual Registrations**

### **Event Cancellation Policy**

In the event you need to cancel your attendance, the following cancellations terms apply.

- Prior to 21 January 2018 – No cancellation fee payable
- Between 22 January 2018 and 1 March 2018– 50% cancellation fee payable
- Between 2 March 2018 and the start of the event 19 March 2018 – 100% cancellation fee payable

All cancellations should be submitted in writing to [HPETSS2018@wrglive.com](mailto:HPETSS2018@wrglive.com)

### **Hotel Extra-Nights Cancellation Policy**

In the event you need to make any changes to the extra-nights you have booked, WRG Creative Communication Ltd will endeavor to resell the room nights you might need to hand back. However, this cannot be guaranteed and the cancellation policy will apply.

- Prior to 20 December 2017 – No hotel cancellation fee payable
- Between 21 December 2017 and 22 January 2018 – 50% hotel cancellation fee payable
- Between 23 January and the start of the event 19 March 2018 – 100% hotel cancellation fee payable

Any extra-night hotel cancellation should be submitted in writing to [HPETSS2018@wrglive.com](mailto:HPETSS2018@wrglive.com)

## **Force Majeure**

The parties' performance under this agreement is subject to act of god, war, government regulation, homeland security red alert issued 45 days or less from start of program, infectious disease, epidemic or other serious public health issue that results in a travel advisory or warning 45 days or less from the accommodation start date, terrorism, disaster, strikes, civil disorder, curtailment or significant interruption of transportation facilities that affects 20% or more of the event's attendance, or any other emergency of a comparable nature beyond the parties' control, making it inadvisable, impossible, illegal or which materially affects a party's ability to perform its obligations under this agreement. Neither party will be deemed in default of this agreement to the extent that performance of the subject party's obligations is delayed or prevented by reason of a Force Majeure event, provided that the affected party shall give the other party written notice of the Force Majeure event promptly and, in any event, within fifteen (15) days of discovery of such Force Majeure event.

## **Limitation of Liability**

For violation of obligations and tort, HPE and its vicarious agents are liable without limitation in case of willful conduct and gross negligence. As far as the violation on the part of HPE and its vicarious agents is not considered as willful or gross negligent the liability under this agreement is limited to a maximum amount of 100.000 €. Any further liability is excluded, in particular such for consequential damages and loss of profit or data. This limitation does not refer to damages due to unauthorized use of intellectual property, life threatening, bodily injury or adverse health effects and claims under the Product Liability Act.